

# IGLU-DORF ZUGSPITZE INFORMATION FOR OVERNIGHT GUESTS



Dear guests,

What a feeling – high above the clouds with a view of four countries is where our Zugspitze Iglu-Dorf is located, in the heart of Germany's highest skiing destination. Enjoy this imposing backdrop at the Zugspitze glacier and treat yourself to an extra special night in Germany's highest igloos. Our tip: On your day of arrival visit the Zugspitze exhibition on the summit!



## DURING YOUR JOURNEY

You are advised to arrive at Garmisch-Partenkirchen not later than 3:00 p.m. or in Grainau or Eibsee not later than 3:30 p.m. to ensure an unhurried railway journey up the mountain!

### From Eibsee (for Navi: Seefeldweg 1, 82491 Grainau)

Please park on the marked night parking spaces on the site of Bayerischen Zugspitzbahn, next to the cable car Zugspitze (not at the Hotel Eibsee). On all other parking areas it's not allowed to park during the night.

Arrival either with variant 1. or 2.

1. Via Seilbahn Zugspitze aerial cable car and Gletscherbahn aerial cable car, 8:00 a.m. to 4:15 p.m. (travel time approx. 20 minutes)
2. Rack railway, hourly from 8:45 a.m. to 3:45 p.m. (travel time approx. 40 minutes)

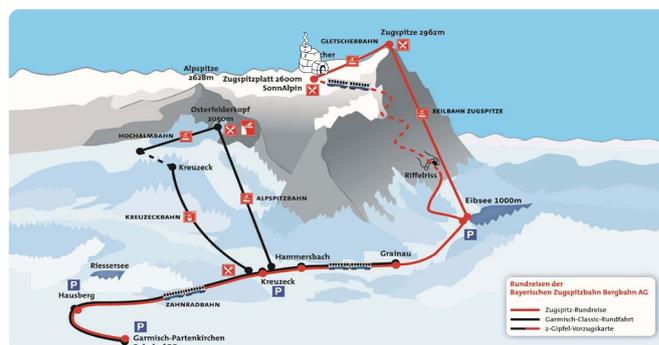
**From Garmisch-Partenkirchen** (Address: Olympiastrasse 31, 82467 Garmisch-Partenkirchen) Rack railway, hourly from 8:15 a.m. to 3:15 p.m. Under certain circumstances (e.g. large number of visitors on the Zugspitze) it may be necessary for you to change trains. Therefore, please pay attention to the announcements of the railway staff. This is the option if you travel to Garmisch-Partenkirchen by train (also possible by car, but no overnight parking available).

### The railway timetable including a map you find on

<https://zugspitze.de/de/Aktuell/Live-Info/Zugspitze?type=opening-hours>

Actual information on the railway can be obtained on

<https://zugspitze.de/en/News/Live-Info/Zugspitze>.



**Mountain railway tickets** All guests require an Iglu-Dorf overnight-ticket that you can purchase at the price of a one-day ticket. This ticket entitles you to ski, on the day of your arrival and departure and a single uphill or downhill journey. Therefore please bring your ski equipment along as you only have a single uphill journey included in your ticket. Please mention that you will be staying at the Iglu-Dorf when purchasing your ticket and have your order confirmation ready if necessary.

All other ticket options as per the applicable price list.

<https://zugspitze.de/de/Preise/Winter/Zugspitze-Skipaesse>

We are committed to being sustainable. Please help and travel by public transport. Relaxed, on time and good for the climate!



## MEETING POINT & PROCEDURE

Please plan enough extra time to ensure you arrive at the meeting point specified in the programme on time and unhurriedly. The mountain railways are not responsible for transporting your luggage. If you are late, please let us know immediately on **0800 880 81 88 (free of charge)** or +41 41 612 27 28.

Please have the mobile phone you specified on reservation with you, so that we can contact you if need to (especially during your outward journey).

- **3:00 p.m.** It is advisable to be at the latest at 3:00 p.m. in Garmisch or at 3:30 p.m. at Eibsee.
- **4:30 p.m. Meeting point in the Sonnalpin restaurant at Zugspitzplatt.** The welcome and induction by our guides takes place on the first floor. The stairs are opposite the check-outs of the canteen. (Please do not bring any skis and snowboards into the restaurant but place under the roof in front of the main entrance!) Meeting point and arrival time are mandatory. Do not go to the Iglo-Dorf by yourself.
- **ca. 5:15 p.m.** we start off to the Iglo-Dorf together (around 5 minutes). Arrival at the Iglo-Dorf. Then activities in and around the igloo with aperitif, settle in to rooms, evening meal, night activities, sauna & whirlpool (weather permitting) and a cosy get-together.
- **ca. 7:15 a.m.** Wake-up tea served to you in your sleeping bag, **ca. 7:45 a.m.** We go together to the Sonnalpin restaurant. Thereafter breakfast in the restaurant and individual departure.



## CLOTHING & EQUIPMENT

The Iglo-Dorf is in a remote location on the mountain. Equip yourself appropriately for the outdoors. The temperature in the igloo is relatively constant, around freezing point.

- Warm clothing suitable for winter (*think what you would wear for skiing*)
- Warm, lined winter shoes
- Good gloves (*ideally two pairs*)
- Dry socks
- Long underwear to change into (we recommend the products from [penguin](#)), pyjamas if necessary
- Two hats
- for wellness: Towel, swimwear, flip-flops and plastic bags for wet things. (Please don't use any tanning lotion in favor of water quality before or during your stay)
- Head torch or flashlight
- Toothbrush & toothpaste
- Cash (no credit cards)
- Sunglasses, ski goggles & sunscreen
- charging cable for cell phone etc. (**USB Sockets available**)

The ideal piece of luggage is a backpack. Suitcases with wheels are not suitable.

We will provide you with an expedition sleeping bag (*suitable up to -14°C*) with a hygienic sleeping bag liner for the night.



## LUGGAGE STORAGE

Any luggage / valuables not needed for the night in the igloo can be deposited in a locker (W 25cm/ H 40cm/ D 45cm) free-of-charge in the Sonnalpin. These are located next to the Bergwacht behind the red door. When you buy your ticket, ask for the free upgrade. Freely accessible racks for skis/snowboards are available outdoors and lockable ski depots can be rented in front of the main entrance of the Sonnalpin. Iglo-Dorf GmbH assumes no liability for equipment/ luggage. The luggage suggested in the column above is sufficient for one night.



## MORE INFORMATION

Should there be any changes or important information at short notice regarding an existing booking, we will contact you via the mobile number you have provided.

### Cancellation insurance

We strongly recommend that you take out cancellation insurance for overnight stays, for example with [Allianz Global Assistance](#).

*Not included in the price are travel to and from the destination, the mountain railway tickets, drinks and parking fees*



## USEFUL LINKS

[www.garmisch-partenkirchen.de](http://www.garmisch-partenkirchen.de)  
[www.grainau.de](http://www.grainau.de)  
[www.zugspitze.de](http://www.zugspitze.de)

Garmisch-Partenkirchen Tourismus can also give you advice on the number +49 8821 180 700.

If there are any changes to existing bookings, we will contact you on the mobile number you gave us.



FAQ

## CONTACT & QUESTIONS

You will find the answers to most questions on our website under [FAQ](#). Otherwise, feel free to call or write to us.

[www.iglu-dorf.com](http://www.iglu-dorf.com)  
[info@iglu-dorf.com](mailto:info@iglu-dorf.com)

+41 41 612 27 28  
Toll-free from CH: 0800 880 818  
Free of charge from DE/AT: 0800 880 81 88



**IGLU-DORF**  
HOTEL • BAR • EVENT



## CHECKLIST

- Equipment packed as described in the Clothing & Equipment list
- I have read and understood the safety instructions
- Planning your arrival: weather, allow extra time
- You will be carrying and are contactable on the mobile phone indicated at the time of reservation
- Adequate insurance: cancellation costs, travel cancellation, rescue, foreign insurance if applicable

## SAFETY INFORMATION FOR OVERNIGHT STAYS IN THE IGLU-DORF

### High alpine hazards

Iglu-Dorf GmbH herewith expressly draws the attention of its overnight guests to the environment of the Iglu-Dorf in remote, high alpine nature. Even a short walk can entail high alpine risks. High alpine hazards refer to concrete phenomena such as strong winds, cold, altitude, visibility conditions, snow and ice, sudden changes in the weather, unknown terrain, amongst others.

As the weather cannot be influenced, this can affect the activities during the overnight stay. Activities in the open air (for example visiting the whirlpool) are adapted to the weather situation, i.e. not carried out in the worst case.

### Respect nature!

*Coordinate your activities to your abilities and physical condition and the high alpine environment. Stay overnight only if you are in good health.*

### Emergency management

A safety concept exists if accidents occur. Rescue transportation may take some time given the exposed location and the weather, and may even be impossible in exceptional circumstances. No rescue transport will be carried out for minor injuries. The client is responsible for any costs for rescues.

The Iglu-Dorf has access to an AED (defibrillator), emergency chemists with disinfectant, compresses, materials for dressings and tweezers. We are not allowed to stock or issue any other materials or medicines. The guest is responsible for such items.

### Leaving the Iglu-Dorf Zugspitze during avalanche detonations

To avoid natural hazards, it may be the case that you have to leave the Iglu-Dorf Zugspitze during avalanche detonations, even though it is not in a zone at risk of avalanche. It might take place that you have to wait at the Restaurant SonnAlpin till the blasting works have finished before or after the overnight.

### Concluding remarks

Iglu-Dorf GmbH makes every endeavour to ensure that incidents can be avoided. To this end, we also rely on the cooperation of our overnight guests. Please follow the instructions and advice of the igloo guides.

The need to leave the Iglu-Dorf on account of avalanche detonations is on average necessary 2-3 nights per season, based on experience from the past three years.

Restrictions to the offer do not justify any price reduction.

We finally wish to point out that after meanwhile more than 130,000 overnight guests, incidents can be counted on one hand. We shall do our utmost to make sure this remains the same. We thank you for your cooperation and look forward to enjoying a pleasant and relaxed atmosphere with you in the Iglu-Dorf. Thank you for your understanding.

**Warm regards,**  
Iglu-Dorf GmbH